

## LIHEAP

Low Income Home Energy Assistance Program



### WHAT IS LIHEAP?

LIHEAP is a federally-funded program that helps eligible low-income households pay their heating/cooling bills, minimize crises, and make energy costs more affordable.

### WHERE TO APPLY

Online at <https://des.az.gov/LIHEAP>, or call 1-866-494-1981, Monday through Friday, 8:00 a.m. – 5:00 p.m.



### What Assistance Does LIHEAP Provide?

#### • Regular Assistance:

- Helps households pay their heating and/or cooling bills
- One regular payment per 12-month period
- Payment made directly to utility provider or applicant
- Eligibility is based on household size, income, and energy cost

#### • Crisis Assistance applicants may receive:

- Additional funds once Regular Assistance has been exhausted
- One crisis payment per 12-month period
- Emergency assistance in situations of potential loss of power or exhausted fuel
- Expedited services

### To Apply You Will Need

- Verification of the last 30 days of income for all household members 18 and older
- Copies of all current utility bills
- Utility shut-off or eviction notice (if applicable)
- Subsidized housing utility allowance verification (if applicable)

FOR MORE INFORMATION

Scan for More Information about LIHEAP

Or visit <https://des.az.gov/LIHEAP>

